

# Service & Support Options

## One-off Service Call Out (Mainland UK):

Available for Denford supplied equipment.

### One-off Service Callout Charges

SERV1	Service Callout Fee (Plus Return Mileage)	£275
SERV2	Additional Machine Service (each Machine)	£180
SERV3	Mileage Charge (Return Mileage from HD6 1QF)	70p
SERV4	Service (Hourly Rate carried out at Denford)	£50
SERV5	Collection and Return of Machine for Service	POA

All Parts charged at List Price

## Annual Maintenance & Service Agreement (Mainland UK):

Available for Denford CNC Machines and Universal Laser Cutters.

The machines covered by the Agreement will be listed in a separate Equipment Schedule.

### Maintenance & Service Agreement Charges

MAIN1	Single Machine:	£500
MAIN2	Additional Machine (each Machine)	£200

### Benefits of the Agreement

- Annual Maintenance Visit (including associated travel costs)
- Breakdown Call-Out Cover (excluding parts)
- 5% Discount on Parts
- Free Software Updates and Licence Support
- Free Telephone/Email Support

For further details contact: [sales@denford.co.uk](mailto:sales@denford.co.uk)

All prices subject to VAT